

NATURALLY AGED FLOORING™

Experience extraordinary.™

Flooring Care & Maintenance

Extend the life of your flooring and minimize the need for future costly repairs by following these recommendations:

- Dirt and sand will act like sand paper - scratching, dulling and denting your floors. Use floor mats at entrances in order to trap most of the dirt.
- Clean up spills and excessive liquids immediately.
- Sweep, dust mop or vacuum at least once a week to reduce accumulation of dirt.
- If you're going to vacuum your floor, do not use a vacuum with a beater bar. The vacuum head should be a soft bristle or felt brush to avoid scratching the surface. The wheels on your vacuum should roll soft and smooth, if they snag or lock up, you run the risk of scratching the floor.
- Using rugs in high-traffic areas and at workstations will reduce wear and tear on your floors.
- If you have large pets, it's a good idea to keep their nails trimmed to eliminate scratching. Pets also track in dirt - using rugs or bedding in pet areas is also advised.
- Do not use rugs or mats with rubber backings.
- We recommend the use of protective, stick-on, felt pads on the bottom of furniture legs (chairs, tables, sofas, etc.). These items can be purchased at your local hardware store.
- Do not drag or slide heavy objects across the floor.
- Never use bleach, wax, oil soaps, water, or any other household cleaners (Old English, Pledge etc.), on your floors as they can leave contaminants that can cause problems in the future. We recommend the use of cleaner that is made strictly for your type of flooring (such as "Bona Kemi Swedish Hardwood Floor Cleaner" or "Bona Stone, Tile & Laminate Cleaner" for SPC/LVP flooring).
- Just like anything left in direct sunlight for a long period of time, UV rays will cause damage. If your residence receives large amounts of sun during the day, you should close your curtains / blinds, or add sheer drapes, to protect against uneven discoloration and other potential issues.
- You must always maintain a temperature between 65-75° Fahrenheit and a relative humidity level of 35% - 55%. This may require HVAC and/or humidification system.